

## Flexible, interactive training as long as you need it.

When you deploy new technology that changes the way people work it takes time for them to become comfortable with it.

Our Training-as-a-Service plan supports users with training throughout the year to drive adoption and embed use: getting them comfortable and familiar with the technology in the early days, helping power users explore more advanced features, providing refreshers for occasional users and on-boarding new staff.

- ✓ Bespoke onsite or online training sessions.
- ✓ User video guides & crib sheets
- ✓ Advanced sessions for power users and technology champions.
- ✓ Long-term training support
- ✓ Refresh sessions
- ✓ Training sessions for new staff

## Service outcomes:

- ✓ Employees will have a working knowledge of the solution.
- ✓ Confident, consistent usage of your technology investment
- ✓ Enthusiastic technology champions that guide others on the latest features when they are released
- ✓ New staff are trained to the same standard as those who were there in the original rollout
- ✓ Reference material that users can refer back to, giving confidence to explore new uses for your technology



**Onsite or Online**



**Level Dependent**



**8 people**



Silver  
**Microsoft  
Partner**



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